WARRANTY

Steintrikes d.o.o. as a manufacturer gives a **1-year** warranty for all customers on tricycle parts made in our workshop. The warranty is valid only for the first buyer and is not transferable when resold to another person. If you want to be entitled to an extended warranty for **10 years,** you need to register through the site and attach a copy of the invoice within 4 weeks from the date of purchase.

The warranty applies to:
- Frame
- The rear frame part
- Rear swingarm
- Wings (without joints and shock absorbers)
- Steering components
- Kingpins
- Bottom bracket

For all individual bicycle parts installed on the tricycle, the warranty is given by the parts manufacturer and it is usually **1 year.**

Important

Damage caused by shocks, corrosion caused by inadequate storage, care and maintenance, overweight, if the tricycle is improperly assembled, which can cause other damage and breakage, mechanical damage caused by user error or any repairs to the tricycle are not subject to warranty. If frame damage occurs from using an assist system, we reserve the right to deny the warranty. Your Steintrikes warranty is valid using a pedal assist system up to 250W. Proper installation and weight distribution will be considered for each claim. The warranty ceases to be valid for non-compliance with any part of the instructions issued by the manufacturer. If the parts subject to warranty are damaged, it is necessary to photograph the damage from several angles in order for the manufacturer to investigate the cause of the defect. The manufacturer reserves the right to decide whether to replace or repair the damaged part.

Just like when riding a bicycle, when riding a tricycle, injuries or death can occur if you are not careful and ride inappropriately. Therefore, the rider of the Steintrikes model assumes full responsibility for any damage and / or damage to property that may occur. Steintrikes will not be liable to any third party for any injuries, damages or losses (emotional or other types) caused by improper riding.